



Proctoring Services System Requirements

System Requirements-Remote Proctor Now

RPNOW v4.x

Operating System	Required Plug-ins	Connection Speed	Date and Time	Other
Windows 7, 8, 8.1, 10	Flash is NOT required	Minimum 300kb/s upload speed^	Accurate for your local time zone	.Net Framework is NOT required
MAC 10.11, 10.12, 10.13, 10.14 *	Flash is NOT required	Minimum 300kb/s upload speed^	Accurate for your local time zone	Windows OS not supported on MAC

* MacOS 10.15 Catalina is supported with extra permissions

ADDITIONAL REQUIREMENTS

- Must take a practice test to test your equipment and ensure you know how to use RPNOW.
- A functioning microphone (some web cameras have them built-in)
- A compatible browser: Google Chrome, Mozilla Firefox, or Safari

NOT SUPPORTED

- Google Chromebooks
- Tablets (Nexus, iPad, Tab, Note, etc.)
- Hybrid Devices and Mobile Devices
- External cameras on MACs

System Requirements-ProctorU

Type	Minimum	Recommended
Web Camera	640x480 resolution	1280x720 resolution
PC Users	Windows Vista	Windows 10 (10 S is not supported)
Mac Users	OS X 10.5 or higher*	OS X 10.13 High Sierra
Internet Download Speed	.768 Mbps	1.5 Mbps
Internet Upload Speed	.384 Mbps	1 Mbps
RAM	1024 MB	2 GB
Ports	1935, 843, 80, 443, 61613, UDP/TCP	1935, 843, 80, 443, 61613, UDP/TCP

* MacOS 10.15 Catalina is supported with extra permissions

ADDITIONAL REQUIREMENTS

- [Test your equipment](#)
- A functioning microphone (some web cameras have them built-in)
- A compatible browser: Google Chrome (preferred), Mozilla Firefox, or Safari
- Adobe Flash

NOT SUPPORTED

- Google Chromebooks
- OS X 10.14 Mojave
- Tablets (Nexus, iPad, Tab, Note, etc.)
- Linux operating systems
- Windows 10 S or Surface RT
- No running inside a virtual machine. You will be asked to reconnect using your host operating system to take your exam.
- No development previews, beta builds or release candidates of any operating system unless specified.