

# Complaint Resolution Contacts by State

State	Link to and/or Information about Complaint Process
Alabama*	<a href="http://www.ache.state.al.us/Content/Departments/NRI/NRI.aspx">http://www.ache.state.al.us/Content/Departments/NRI/NRI.aspx</a>
Alaska	<a href="http://acpe.alaska.gov/About_Us/Consumer_Protection">http://acpe.alaska.gov/About_Us/Consumer_Protection</a>
Arizona	<a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a>
Arkansas*	<a href="http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form/">http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form/</a>
California	<a href="https://www.dca.ca.gov/consumers/complaints/oos_students.shtml">https://www.dca.ca.gov/consumers/complaints/oos_students.shtml</a>
Colorado	<a href="http://highered.colorado.gov/Academics/Complaints/default.html">http://highered.colorado.gov/Academics/Complaints/default.html</a>
Connecticut* **	<a href="http://www.ctohe.org/StudentComplaints.shtml">http://www.ctohe.org/StudentComplaints.shtml</a>
Delaware	<a href="http://www.doe.k12.de.us/Page/2918">http://www.doe.k12.de.us/Page/2918</a>
District of Columbia	<a href="http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints">http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints</a>
Florida	<a href="http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml">http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml</a>
Georgia	<a href="https://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/">https://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/</a>
Hawaii	<a href="http://cca.hawaii.gov/hpeap/forms/student-forms/">http://cca.hawaii.gov/hpeap/forms/student-forms/</a>
Idaho	<a href="http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp">http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp</a>
Illinois	<a href="http://www.ibhe.state.il.us/consumerinfo/complaint.htm">http://www.ibhe.state.il.us/consumerinfo/complaint.htm</a>
Indiana	<a href="http://www.in.gov/che/2744.htm">http://www.in.gov/che/2744.htm</a>
Iowa	<a href="https://www.iowacollegeaid.gov/content/constituent-request-review">https://www.iowacollegeaid.gov/content/constituent-request-review</a>
Kansas	<a href="http://kansasregents.org/students/university_student_complaints">http://kansasregents.org/students/university_student_complaints</a>

Kentucky	<a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a>
Louisiana	<a href="http://www.ag.state.la.us/Article.aspx?articleID=36&amp;catID=0">http://www.ag.state.la.us/Article.aspx?articleID=36&amp;catID=0</a>
Maine	<a href="http://www.maine.gov/doe/highered/sara/sara-complaint-form.pdf">http://www.maine.gov/doe/highered/sara/sara-complaint-form.pdf</a>
Maryland*	<a href="http://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintProcedures.pdf">http://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintProcedures.pdf</a> <a href="http://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintForms.pdf">http://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintForms.pdf</a>
Massachusetts	<a href="http://www.mass.edu/forstufam/complaints/complaints.asp">http://www.mass.edu/forstufam/complaints/complaints.asp</a>
Michigan*	<a href="http://www.michigan.gov/ag/0,4534,7-164-17331---,00.html">http://www.michigan.gov/ag/0,4534,7-164-17331---,00.html</a>
Minnesota	<a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a>
Mississippi	<a href="http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf">http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf</a>
Missouri	<a href="http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf">http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</a>
Montana* **	<a href="http://mus.edu/MUS-statement-of-complaint-process.asp">http://mus.edu/MUS-statement-of-complaint-process.asp</a>
Nebraska*	<a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a>
Nevada	<a href="http://system.nevada.edu/Nshe/">http://system.nevada.edu/Nshe/</a>
New Hampshire	<a href="http://www.education.nh.gov/highered/compliance-allegation.htm">http://www.education.nh.gov/highered/compliance-allegation.htm</a>
New Jersey	<a href="http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml">http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</a>
New Mexico	<a href="http://www.hed.state.nm.us/institutions/complaints.aspx">http://www.hed.state.nm.us/institutions/complaints.aspx</a>
New York* **	<a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a>
North Carolina	<a href="https://www.northcarolina.edu/complaints">https://www.northcarolina.edu/complaints</a>
North Dakota	<a href="https://www.ndus.edu/system/state-authorization/">https://www.ndus.edu/system/state-authorization/</a>
Ohio	<a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a>

Oklahoma	<a href="http://www.okhighered.org/current-college-students/complaints.shtml">http://www.okhighered.org/current-college-students/complaints.shtml</a>
Oregon*	<a href="http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx">http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx</a>
Pennsylvania	<a href="http://www.education.pa.gov/Postsecondary-Adult/College and Career Education/Pages/Students-Complaints.aspx">http://www.education.pa.gov/Postsecondary-Adult/College and Career Education/Pages/Students-Complaints.aspx</a>
Puerto Rico	<a href="http://www.ce.pr.gov/">http://www.ce.pr.gov/</a>
Rhode Island	<a href="http://www.ribghe.org/8a1031912.pdf">http://www.ribghe.org/8a1031912.pdf</a>
South Carolina	<a href="http://www.che.sc.gov/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf">http://www.che.sc.gov/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf</a>
South Dakota	<a href="http://atg.sd.gov/complaintform.aspx">http://atg.sd.gov/complaintform.aspx</a>
Tennessee	<a href="http://www.tn.gov/thec/article/consumer-services">http://www.tn.gov/thec/article/consumer-services</a> <a href="http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf">http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf</a>
Texas	<a href="http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9">http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9</a>
Utah	<a href="http://consumerprotection.utah.gov/complaints/index.html">http://consumerprotection.utah.gov/complaints/index.html</a>
Vermont	<a href="http://education.vermont.gov/documents/postsecondary-program-complaint-resolution">http://education.vermont.gov/documents/postsecondary-program-complaint-resolution</a>
Virginia	<a href="http://www.schev.edu/index/students-and-parents/resources/student-complaints">http://www.schev.edu/index/students-and-parents/resources/student-complaints</a>
Washington	Students may submit a formal complaint to the Washington Student Achievement Council, provided it is against an institution authorized by the Washington Student Achievement Council and is within one year of the last date of attendance. For more information, please contact the Washington Student Achievement Council at 360-753-7800. <a href="http://www.wsac.wa.gov/student-complaints">http://www.wsac.wa.gov/student-complaints</a>
West Virginia	<a href="http://www.wvhpec.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf">http://www.wvhpec.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf</a>
Wisconsin*	<a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a>

Wyoming\* \*\*

<http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>  
<http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

\* States in which AAMI is required to be registered.

\*\* indicates states in which AAMI is registered.

In all other states, AAMI is compliant and does not need to be registered in or seek authorization with.