

Complaint Resolution Contacts by State

State	Link to and/or Information about Complaint Process
Alabama*	http://www.ache.state.al.us/Content/Departments/NRI/NRI.aspx
Alaska	http://acpe.alaska.gov/About_Us/Consumer_Protection
Arizona	https://ppse.az.gov/complaint
Arkansas*	http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form/
California	http://www.bppe.ca.gov/enforcement/complaint.shtml
Colorado	http://higher.ed.colorado.gov/Academics/Complaints/default.html
Connecticut	http://www.ctohe.org/StudentComplaints.shtml
Delaware	http://www.doe.k12.de.us/Page/2918
District of Columbia	http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints
Florida	http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml
Georgia	https://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/
Hawaii	http://cca.hawaii.gov/hpeap/forms/student-forms/
Idaho	http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp
Illinois	http://www.ibhe.state.il.us/consumerinfo/complaint.htm
Indiana	http://www.in.gov/che/2744.htm
Iowa	https://www.iowacollegeaid.gov/content/constituent-request-review
Kansas	http://kansasregents.org/students/university_student_complaints
Kentucky	http://cpe.ky.gov/campuses/consumer_complaint.html
Louisiana	http://www.ag.state.la.us/Article.aspx?articleID=36&catID=0
Maine	http://www.maine.gov/doe/highered/sara/sara-complaint-form.pdf

Maryland* **	http://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintProcedures.pdf http://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintForms.pdf
Massachusetts	http://www.mass.edu/forstufam/complaints/complaints.asp
Michigan*	http://www.michigan.gov/ag/0,4534,7-164-17331---,00.html
Minnesota	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf
Missouri	http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf
Montana* **	http://mus.edu/MUS-statement-of-complaint-process.asp
Nebraska*	https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions
Nevada	http://system.nevada.edu/Nshe/
New Hampshire	http://www.education.nh.gov/highered/compliance-allegation.htm
New Jersey	http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml
New Mexico	http://www.hed.state.nm.us/institutions/complaints.aspx
New York* **	http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html
North Carolina	https://www.northcarolina.edu/complaints
North Dakota	https://www.ndus.edu/system/state-authorization/
Ohio	https://www.ohiohighered.org/students/complaints
Oklahoma	http://www.okhighered.org/current-college-students/complaints.shtml
Oregon*	http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx
Pennsylvania	http://www.education.pa.gov/Postsecondary-Adult/College and Career Education/Pages/Students-Complaints.aspx
Puerto Rico	http://www.ce.pr.gov/
Rhode Island	http://www.ribghe.org/8a1031912.pdf

South Carolina	http://www.che.sc.gov/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf
South Dakota	http://atg.sd.gov/complaintform.aspx
Tennessee	http://www.tn.gov/thec/article/consumer-services http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf
Texas	http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9
Utah	http://consumerprotection.utah.gov/complaints/index.html
Vermont	http://education.vermont.gov/documents/postsecondary-program-complaint-resolution
Virginia	http://www.schev.edu/index/students-and-parents/resources/student-complaints
Washington	Students may submit a formal complaint to the Washington Student Achievement Council, provided it is against an institution authorized by the Washington Student Achievement Council and is within one year of the last date of attendance. For more information, please contact the Washington Student Achievement Council at 360 753 7800. http://www.wsac.wa.gov/student-complaints
West Virginia	http://www.wvhepc.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf
Wisconsin* **	http://eab.state.wi.us/resources/complaint.asp
Wyoming* **	http://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/ http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf

* States in which AAMI is required to be registered.

** indicates states in which AAMI is registered.

In all other states, AAMI is compliant and does not need to be registered in or seek authorization with.